



Cyngor Castell-nedd Port Talbot  
Neath Port Talbot Council

## **NEATH PORT TALBOT COUNTY BOROUGH COUNCIL**

### **Community Safety & Public Protection Scrutiny – Sub Committee**

**19<sup>th</sup> September 2019**

**Report of the Assistant Chief Executive and Chief Digital Officer**  
Mrs. Karen Jones

**Matter for Information**

**Wards Affected: All Wards**

**Report Title: Critical Incident Group: update**

**Purpose of the Report:**

1. To update Members of the progress of the joint Public Service Boards Critical Incident Group

**Executive Summary:**

2. This report provides an update on the actions agreed by the Joint Public Services Boards of Neath Port Talbot and Swansea in respect of drug-related deaths in the region and intelligence that serious and organised gangs were operating in the area.
3. Community Safety & Public Protection Scrutiny – Sub Committee is presented in appendix 1, with a copy of the CIG action plan

update report presented at the Community Safety Partnership meeting in July 2019

## **Background:**

4. The Chair and Vice Chair of the Western Bay Area Planning Board requested a meeting of the two public services boards that cover the local authority areas of Neath Port Talbot and the City and County of Swansea to discuss serious concerns about the rate of drug-related deaths in the region and intelligence that serious and organised gangs were operating in the area (County Lines).
5. Following a meeting of the two public services boards on 10th September 2018 the level of risk, threat and harm identified were regarded as warranting a heightened level of response by partner agencies. It was agreed that a Critical Incident Group would be established with a view to identifying how:
  - Partners could assist the police in disrupting the criminality identified;
  - The range and pattern of services needs to evolve to reach those who are most vulnerable;
  - Incidents, particularly non-fatal poisonings are identified, recorded and responded to;
  - To secure the engagement and commitment of all relevant partners through the Area Planning Board;
  - To ensure stakeholders receive the right information – clients and their families; front line staff and the wider community;
  - To ensure programmes aimed at children and young people are effective at protecting against the risk, threat and harm identified; and

- To use data and evidence to effectively target actions, using approaches that work.
6. The Critical Incident Group met on four occasions, and has now been stood down. The Joint PSBs monitored progress against the actions resulting from the CIG at their meeting in June 2019, and will continue to do so at the meeting scheduled in January 2020.
  7. The PSBs have agreed that the Community Safety Partnerships in NPT and Swansea will take responsibility and are therefore accountable for making sure the actions in the report are being implemented. There is an expectation that the CSPs will report to their respective PSB.
  8. Community Safety & Public Protection Scrutiny – Sub Committee is presented in appendix 1, with a copy of the CIG action plan update report presented at the Community Safety Partnership meeting in July 2019. This action plan will be updated.
  9. The following KPI status is utilised in this report:
    - Red – Not commenced,
    - Amber – In progress,
    - Green – on target,
    - Blue - complete

### **Financial Impacts:**

10. The performance described in the report is being delivered against a challenging financial backdrop.

### **Integrated Impact Assessment:**

11. There is no requirement to undertake an Integrated Impact Assessment as this report is for monitoring purposes.

## **Valleys Communities Impacts:**

12. Neutral

## **Workforce Impacts:**

13. The Council's workforce continues to contract as financial resources continue to reduce. In recognition of the scale of change affecting the workforce, a new Corporate Workforce Plan has been developed to support the workforce to adapt to the changes that are taking place.

## **Legal Impacts:**

- The council has duties under the Crime and Disorder Act to work in partnership with other responsible authorities to tackle substance misuse.

## **Risk Management Impacts:**

14. Failure to provide a suitable monitoring report within the timescales could lead to non-compliance with our Constitution. Also, failure to have robust performance monitoring arrangements in place could result in poor performance going undetected.

## **Other Impacts**

15. The work of the Critical Incident Group, as measured in this report have implications in respect of the following general duties

## **Crime and Disorder Impacts:**

16. Section 17 of the Crime and Disorder Act 1998 places a duty on the Council in the exercise of its functions to have "due

regard to the likely effect of the exercise of those functions on and the need to do all that it reasonably can to prevent:

- a) Crime and disorder in its area (including anti-social and other behaviour adversely affecting the local environment); and
- b) The misuse of drugs, alcohol and other substances in its area; and
- c) Re-offending the area”

### **Counter Terrorism Impacts:**

17. Section 26 of the Counter Terrorism and Security Act 2015 places a duty on specified authorities in the exercise of their functions to have “due regard to the need to prevent people from being drawn into terrorism”.

### **Violence Against Women, Domestic Abuse and Sexual Violence Impacts:**

18. Section 2(1) of the Violence Against Women, Domestic Abuse and Sexual Violence (Wales) Act 2015 introduced a general duty where a person exercising relevant functions must have regard (along with all other relevant matters) to the need to remove or minimise any factors which —
- (a) increase the risk of violence against women and girls, or
  - (b) exacerbate the impact of such violence on victims.

### **Consultation:**

19. There is no requirement for external consultation on this item.

### **Recommendations:**

20. For Members to monitor performance contained within this report.

**Reasons for Proposed Decision:**

21. Matter for monitoring. No decision required

**Implementation of Decision:**

22. Matter for monitoring. No decision required

**Appendices:**

23. Appendix 1: CIG update to Community Safety Meeting

**List of Background Papers:**

24. None

**Officer Contact:**

Karen Jones, Assistant Chief Executive and Chief Digital Officer.  
Telephone: 01639 763284. E-Mail: [k.jones3@npt.gov.uk](mailto:k.jones3@npt.gov.uk)

Claire Jones, Strategic Manager Partnerships & Community  
Cohesion  
Telephone 01639 763193. E-Mail: [s.c.jones@npt.gov.uk](mailto:s.c.jones@npt.gov.uk)

**JOINT PUBLIC SERVICE BOARDS OF NEATH PORT TALBOT AND CITY AND COUNTY OF SWANSEA – SUBSTANCE MISUSE  
CRITICAL INCIDENT GROUP**

**Update to CSP July 2019**

<b>CIG Ref</b>	<b>Key Tasks</b>	<b>Lead owner</b>	<b>Timeframe</b>	<b>Governance</b>	<b>Progress (RAG)</b>	<b>Comments</b>
12	Target communications and training activities on activities that will support future actions	Communication and Training Group (CIG)	August 2019	<b>Community Safety Partnership</b>	<b>Amber</b>	A draft plan identifying key actions, resources and the required budget prepared.  Approval of the resources required to deliver the plan
15	The Partnership Superintendent of the Police, will undertake a review of the Serious and Organised Crime Board, linking in with key stakeholders to ensure that it becomes fit for purpose to tackle organised criminality including County Lines.	Superintendent Partnerships	August 2019	<b>Community Safety Partnership</b>	<b>Amber</b>	Terms of Reference are being drawn up. Views have been taken from key strategic stakeholders and incorporated into a Terms of Reference which will be circulated in June with the first meeting to take place in July.
16	The January operation conference calls provided real benefits and the Partnership Superintendent will review and implement this into weekly business	Superintendent Partnerships	August 2019	<b>Community Safety Partnership</b>	<b>Amber</b>	Reviewed and embedded into weekly business- weekly conference calls take place.
21	Joint ownership and plans need to be developed around the issue of privately run care homes opening in increasing numbers in the area: South Wales Police and the two councils should lead	SWP/Councils	August 2019	<b>Community Safety Partnership</b>	<b>Amber</b>	Work ongoing,

Red – Not commenced, Amber – In progress, Green – on target, Blue - complete

**JOINT PUBLIC SERVICE BOARDS OF NEATH PORT TALBOT AND CITY AND COUNTY OF SWANSEA – SUBSTANCE MISUSE  
CRITICAL INCIDENT GROUP**

*Update to CSD July 2019*

1	Agree and build service levels from CDAT into improved contract and monitoring arrangements.	Regional Team	Dec 2019	<b>APB /Finance, Commissioning and Performance Sub Committee</b>	A	Contract Monitoring officer reported, work underway
26						Report provided, further report in January.
2	Carry out further data analysis to identify the most vulnerable clients, their locations and use this data to target the assertive outreach services.	Regional Team	ongoing	<b>APB /Harm Reduction Sub Group</b>	A	Work is ongoing through the CRG for over sight of pilot; awaiting CRC
3	Deliver the assertive outreach pilot scheme and put in place appropriate evaluation.	Service Providers	Aug 2019	<b>APB Service Provider Forum</b>	A	Outreach has been extended to September
4	Secure the Safeguarding Board assistance to test the assurances provided on incident identification, recording and response	Western Bay Safeguarding Adults Board	Aug 2019	<b>APB</b>	R	Further clarity needed
5	Appoint to the new roles of CRC and HR Lead (refer to 1 b and d below and the work of the HR Sub Group)	Regional Team	August 2019	<b>APB /Finance, Commissioning and Performance Sub Committee</b>	G	HRL appointed, awaiting start date CRC sill in recruitment
6	As a result of the appointment of a Case Review Coordinator, ensure that there is robust assurance of incident reporting	Regional Team	Apr 2020	<b>APB /Harm Reduction Sub Group</b>	A	Pending appointment

Red – Not commenced, Amber – In progress, Green – on target, Blue - complete



**JOINT PUBLIC SERVICE BOARDS OF NEATH PORT TALBOT AND CITY AND COUNTY OF SWANSEA – SUBSTANCE MISUSE  
CRITICAL INCIDENT GROUP  
Update to CSP July 2019**

	arrangements and incident response arrangements.					
7	Ensure the APB has a clear oversight of all new fatal and non-fatal poisonings and the service responses, highlighting performance or commissioning issues that need attention	Regional Team	Ongoing	<b>APB /Harm Reduction Sub Group</b>	A	Work continuing to improve this, some gaps still identified
8	Use the appointment of a Harm Reduction Lead, to drive forward improvements to the access to and delivery of harm reduction services	Regional Team	Ongoing	<b>APB /Finance, Commissioning and Performance Sub Committee</b>	A	Pending start of HRL
9	Develop locality based intelligence and mapping to provide agencies with a clear picture of where the greatest risks, threats and harm lies	SWP/Regional Team/PHW		<b>APB/ Harm Reduction Sub Group</b>	R	Pending recruitment of CRC/HRL
11	Sign off the revised governance arrangements for the APB and implement the associated changed	Chair of the APB		<b>APB / responsible Authorities under the Crime and Disorder Act</b>	Complete	
14	The harm reduction officer's role will be responsible, working with the police and other agencies to develop a process and document that will provide all partners with a clear picture of threat, risk and harm	Regional team		<b>APB/ Harm Reduction Sub Group</b>	A	Pending recruitment CRC
22	Develop a peer network to assist in engaging the target client group and delivering key harm reduction information and services	Harm Reduction Sub Group	2020	<b>APB</b>	R	Not started

Red – Not commenced, Amber – In progress, Green – on target, Blue - complete

**JOINT PUBLIC SERVICE BOARDS OF NEATH PORT TALBOT AND CITY AND COUNTY OF SWANSEA – SUBSTANCE MISUSE  
CRITICAL INCIDENT GROUP  
Update to CSP July 2019**

12	Agree what further assurance is needed to complete the commissioning review	Lead Director	August 2019	APB Director for Children and Young People, NPT	A	T	Review completed, report presented to steering group. To be considered by Finance, Commissioning &
23	ii) preventative services for children and young people and where this assurance work is best over seen	for Children and Young People, NPT	April 2021	APB Director for Children and Young People, NPT			R
24	Consider the need for a model for providing a day service facility in appropriate locations and funding to sustain its operations	tbc	Feb 2020	APB /Finance, Commissioning and Performance Sub Committee		R	Linked action, update from SWP/SBUHB
25	Undertake more detailed analysis to identify barriers to clients accessing affordable housing	WG RPB Health and Housing Group	Feb 2020	APB /Finance, Commissioning and Performance Sub Committee		R	At June's joint PSB, it was suggested that this should be referred to SB regional partnership's Health & Housing meeting - Update requested

Red – Not commenced, Amber – In progress, Green – on target, Blue - complete

**JOINT PUBLIC SERVICE BOARDS OF NEATH PORT TALBOT AND CITY AND COUNTY OF SWANSEA – SUBSTANCE MISUSE  
CRITICAL INCIDENT GROUP  
Update to CSP July 2019**

13	Safeguarding Boards and Heads of local education authority or their designated deputies to ensure training and processes are in place to share information with regard to substance misuse and county lines	Swansea Association of Secondary Head Teachers & Neath, Afan Association of Secondary Head Teachers	August 2019	<b>Safeguarding Board</b>	G	Further discussions to take place
17	Progress has been made to form better strategic links between police and A&E. this will be formalised into a Governance document	SBUHB/SWP	August 2019	<b>A&amp;E Joint Meetings</b>	G	The MOU between Morriston Hospital and Western BCU Police has been refreshed and escalation procedures put in place.
18	The triage team within the police control room will provide excellent qualitative and quantitative data broken down to Health Board. There will be a need to ensure that this fits into appropriate governance structure so that it can inform work locally	SBUHB/SWP	August 2019	<b>SBUHB &amp; Mental Health Board</b>	A	There are currently 8 occupied posts embedded into the clinical desk within the PSC. A full evaluation is planned for later this year
19	All partners to agree to support the sanctuary model proposed by Hafal. If this proposal is implemented together with the triage service significant opportunities and benefits could be realised across all agencies	Swansea Sanctuary Working Group		<b>Swansea Sanctuary Working Group</b>		Mental Health Sanctuary Meetings have been established. Swansea Bay UHB are leading on this and looking at commissioning a service across Swansea and NPT.
20	Linking in to the governance framework between the police and A&E work needs	SBUHB/SWP/WAST		<b>SBUHB</b>		The MOU is in place with the

Red – Not commenced, Amber – In progress, Green – on target, Blue - complete

**JOINT PUBLIC SERVICE BOARDS OF NEATH PORT TALBOT AND CITY AND COUNTY OF SWANSEA – SUBSTANCE MISUSE  
CRITICAL INCIDENT GROUP  
Update to CSP July 2019**

	to be undertaken to look at the long term opportunities to release ambulance from A&E					hospital and we have met with WAST to discuss concerns and escalate issues when made aware. Further comment from WAST / UHB
--	---	--	--	--	--	---

Red – Not commenced, Amber – In progress, Green – on target, Blue - complete